

Seminar

Improve your communication in today's diverse and global workplace.

Marketplace Opportunity

A culturally sensitive, diverse workforce enables organizations to better understand and serve diverse customers as well as attract global opportunities.

Productivity

People work best when they feel valued, and people feel most valued when they believe that their individual and group differences have been taken into account.

Proactive Management

An organization where managers value differences creates an innovative and creative environment where work relationships are enhanced, and there is an increased commitment to corporate goals.

Public Relations

Diverse organizations with positive reputations attract the best talent, and also avoid the damage of increasingly well-publicized reports of discrimination lawsuits and boycotts.

Seminar Agenda

Today's Workforce

Recognize the business and global economy imperatives for valuing diversity and how this applies to your organization.

Understanding Diversity

Define "valuing diversity." Experience the influence of "first impressions." Learn to shift from traditional management to inclusive management and treat each person as a unique individual. Recognize all the dimensions of diversity and the impact on our cultural filter.

Challenge of Diversity

Explore assumptions and stereotypes using many current and relevant examples. Examine collusion that hinders moving beyond stereotypic attitudes.

Strategy for Diversity

Learn several strategies for effective interactions. Discover how to be objective by expanding your own cultural comfort zone. Recognize the distinguishing characteristics of high and low-context cultures, and the resulting impact on communication and interactions. Gain valuable tips on how to improve communication with people from different cultures.

What Our Clients Say:

"The breakouts were very instructive in getting to real issues at our company."

— VP Human Resources, FileMaker

"I like the non-confrontational approach to this diversity training. Facilitator was great!"

— Engineering Manager, Hewlett-Packard

"An excellent summary of extremely important issues. The program helps set appropriate standards and guidelines for treating everyone with dignity and respect."

— Managing Director, Morgan Stanley Smith Barney

About the Company:

Since 1982, Management Team Consultants, Inc. has helped hundreds of organizations, from Silicon Valley start-ups to Fortune 1000s, gain a competitive edge in their interviewing, selection and hiring practices.



Interview EDGE™

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